



# STORM PREPAREDNESS

## REPORT AN OUTAGE

Carolinas



ONLINE AT  
[DUKE-ENERGY.COM/OUTAGES](http://DUKE-ENERGY.COM/OUTAGES)



TEXT  
OUT TO 57801



VIA  
DUKE ENERGY APP

## BY PHONE

800.769.3766  
DUKE ENERGY CAROLINAS

800.419.6356  
DUKE ENERGY PROGRESS

## STAY SAFE



Avoid downed power lines. Consider the lines and anything in contact with them energized. Report to Duke Energy or local emergency services.



Never operate a generator indoors. Use them outdoors in a well-ventilated, dry area away from your home's air intakes.



Pay close attention to local emergency management officials, National Weather Service and media for changing weather conditions.

For updated lake level information, go to [duke-energy.com/community/lakes](http://duke-energy.com/community/lakes) or call **800.829.LAKE** (5253).

For storm or power restoration updates, follow Duke Energy on Twitter (@DukeEnergy) and Facebook (Duke Energy).

